

NFIP Toll-Free Phone Numbers by WYO Company for Claims and Policy Inquiries

WYO Company (2014 FY) Data as of 10/15/2013	Claims Inquiry Toll-Free Number	Policy Inquiry Toll-Free Number	Flood Processing Vendor
Allstate Insurance Company	(888) 202-3716	(800) 527-2634	National Flood Services Kansas
Allstate New Jersey Insurance Company	(888) 202-3716	(800) 527-2634	National Flood Services Kansas
American Commerce Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Citation Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Commerce Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Commerce West Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mapfre Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mapfre Insurance Company of New York	(800) 759-8656	(800) 637-3846	National Flood Services Montana
American Family Mutual Insurance Company	(800) 759-8656	(800) 794-4679	National Flood Services Montana
American Family Insurance Company	(800) 759-8656	(800) 794-4679	National Flood Services Montana
American National Property & Casualty Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
American Strategic Insurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
ACA Home Insurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
American Capital Assurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
ASI Assurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
ASI Lloyds	(866) 511-0793	(866) 511-0793	E-Ins
ASI Preferred Insurance Corporation	(866) 511-0793	(866) 511-0793	E-Ins
American Summit Insurance Company	(800) 749-6419 x7570	(800) 749-6419 x7570	National Flood Services Maryland
American Traditions Insurance Company	(866) 270-8430	(866) 561-3433	BinTech Partners
Assurant Specialty Property, DBA: American Bankers Insurance Company of Florida	(800) 245-1505	(800) 423-4403	National Flood Services Maryland

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Auto Club South Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Auto-Owners Insurance Company	(877) 254-6819	(800) 233-1131	Torrent Technologies
Owners Insurance Company	(877) 254-6819	(800) 233-1131	Torrent Technologies
Baldwin Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Bankers Insurance Group, DBA: First Community Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Bankers Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
Bankers Specialty Insurance Company	(800) 765-9700	(866) 356-6335	BinTech Partners
California State Auto Group	(800) 759-8656	(800) 637-3846	National Flood Services Montana
AAA Northern California, Nevada, and Utah Insurance Exchange	(800) 759-8656	(800) 637-3846	National Flood Services Montana
ACA Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Western United Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Capitol Preferred Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
CEM Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Centauri Specialty Insurance Company	(800) 416-6411	(877) 254-6819	Torrent Technologies
Century-National Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Cooperativa de Seguros Multiples de Puerto Rico	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Cornerstone National Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Everett Cash Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Farmers Insurance Group, DBA: Fire Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Civic Property & Casualty Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana

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Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Arizona	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Idaho	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Oregon	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Company of Washington	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers Insurance of Columbus	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Farmers New Century Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Foremost Insurance Company of Grand Rapids, Michigan	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Illinois Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Mid-Century Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Texas Farmers Insurance Company	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Truck Insurance Exchange	(800) 759-8656	(888) 391-2810	National Flood Services Montana
Federated National Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Fidelity & Deposit Company of Maryland	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Fidelity National Property & Casualty Insurance Company	(800) 725-9472	(800) 820-3242	Wright National Flood Ins. Serv.
First American Property & Casualty Insurance Company	(800) 759-8656	(888) 920-1155	National Flood Services Montana
First Insurance Company of Hawaii	(877) 254-6819	(877) 625-8240	Torrent Technologies
First Protective Insurance Company	(877) 254-6819	(866) 535-7418	Torrent Technologies
Florida Family Insurance Company	(888) 486-4663	(800) 410-0048	Torrent Technologies

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Franklin Homeowners Assurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Gulfstream Property and Casualty Insurance Company	(877) 772-6149	(877) 772-6149	Torrent Technologies
Harleysville Mutual Insurance Company	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Harleysville Insurance Company	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Harleysville Insurance Company of New Jersey	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Harleysville Insurance Company of New York	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Harleysville Insurance Company of Ohio	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Harleysville Lake States Insurance Company	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Harleysville Worcester Insurance Company	(800) 759-8656	(888) 453-0598	National Flood Services Montana
Hartford Fire Insurance Company	(800) 759-8656	(800) 303-5663	National Flood Services Montana
Hartford Fire Insurance Company of Midwest	(800) 759-8656	(800) 303-5663	National Flood Services Montana
Hartford Underwriters Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Holyoke Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Homesite Insurance Company	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Indemnity Company	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of California	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Florida	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Georgia	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of Illinois	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Insurance Company of New York	(877) 254-6819	(866) 535-7420	Torrent Technologies

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Homesite Insurance Company of the Midwest	(877) 254-6819	(866) 535-7420	Torrent Technologies
Homesite Lloyd's of Texas	(877) 254-6819	(866) 535-7420	Torrent Technologies
Imperial Fire & Casualty Insurance Company	(877) 254-6819	(866) 535-7417	Torrent Technologies
Integrand Assurance Company	(787) 781-0707	(787) 781-0707	Torrent Technologies
Island Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Kingsway Amigo Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
American Service Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Lancer Indemnity Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Liberty American Select Insurance Company	(800) 759-8656	(800) 988-4647	National Flood Services Montana
Philadelphia Indemnity Insurance Company	(800) 759-8656	(800) 988-4647	National Flood Services Montana
Liberty Mutual Fire Insurance Company	(800) 814-4233	(800) 814-4233	HP Flood Insurance Services
Mapfre PRAICO Insurance Company	(888) 835-3635	(888) 477-2426	No Vendor
Metropolitan Property & Casualty Insurance Company	(800) 759-8656	(800) 854-6011	National Flood Services Montana
Metropolitan Direct Property & Casualty Insurance Company	(800) 759-8656	(800) 854-6011	National Flood Services Montana
Middlesex Mutual Assurance Company	(800) 759-8656	(800) 215-8519	National Flood Services Montana
Millville Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Millville Mutual Insurance Company of New York	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Multinational Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
National Interstate Insurance Company	(800) 597-1866	(800) 597-1866	Seattle Specialty Ins. Services
National Lloyds Insurance Company	(800) 749-6419 x7570	(800) 749-6419 x7570	National Flood Services Maryland

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Nationwide Mutual Fire Insurance Company	(800) 759-8656	(800) 255-8765 / Florida Only: (800) 233-8765	National Flood Services Montana
National Casualty Insurance Company	(800) 759-8656	(800) 255-8765 / Florida Only: (800) 233-8765	National Flood Services Montana
Nationwide Mutual Insurance Company	(800) 759-8656	(800) 255-8765 / Florida Only: (800) 233-8765	National Flood Services Montana
New Hampshire Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
New Jersey Re-Insurance Company	(866) 917-5124	(800) 882-6573 x4552	National Flood Services Kansas
NFIP Direct Servicing Agent	(800) 767-4341	(800) 638-6620	No Vendor
NGM Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Main Street America Assurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Old Dominion Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Omega Insurance Company	(877) 254-6819	(877) 826-6920	Torrent Technologies
Pacific Indemnity Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Pacific Specialty Insurance Company	(877) 254-6819	(800) 416-6411	Torrent Technologies
Patrons Mutual Insurance Company of Connecticut	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Philadelphia Contributionship Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Germantown Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Pilgrim Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Bunker Hill Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
High Point Preferred Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Mount Washington Assurance Corporation	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Palisades Property & Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana

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Plymouth Rock Assurance Corporation	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Preferred Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Privilege Underwriters Reciprocal Exchange	(800) 759-8656	(800) 637-3846	National Flood Services Montana
QBE Insurance Corporation	(877) 254-6819	(877) 264-2944	Torrent Technologies
Real Legacy Assurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Rockford Mutual Insurance Company	(877) 254-6819	(800) 264-2947	Torrent Technologies
Rural Community Insurance Company	(877) 254-6819	(877) 264-2942	Torrent Technologies
Selective Insurance Company of America	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Casualty Insurance Company	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Fire and Casualty Insurance Company	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of New England	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of New York	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of South Carolina	(877) 348-0552	(877) 348-0552	Torrent Technologies
Selective Insurance Company of Southeast	(877) 348-0552	(877) 348-0552	Torrent Technologies
Service Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Occidental Fire & Casualty Company of North Carolina	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Southern Farm Bureau Casualty Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Florida Farm Bureau General Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Georgia Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Kentucky Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies

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Louisiana Farm Bureau Casualty Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Mississippi Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
North Carolina Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
South Carolina Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Texas Farm Bureau Casualty Insurance Company	(800) 725-9472	(800) 820-3242	Wright National Flood Ins. Serv.
Virginia Farm Bureau Mutual Insurance Company	(800) 647-8052	(800) 647-8052	Torrent Technologies
Southern Fidelity Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
State Auto Property & Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Sunshine State Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
The Travelers Companies, DBA: The Standard Fire Insurance Company	(800) 505-0193	(800) 356-6670	National Flood Services Montana
Tower Hill Preferred Insurance Company	(877) 254-6819	(877) 826-6920	Torrent Technologies
Tower Hill Prime Insurance Company	(877) 254-6819	(877) 826-6920	Torrent Technologies
Triple-S Propiedad	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Union Mutual Fire Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
United Automobile Insurance Company	(877) 254-6819	(877) 772-6150	Torrent Technologies
United Property & Casualty Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
United Surety & Indemnity Company	(877) 254-6819	(877) 625-8244	Torrent Technologies
Universal Insurance Company (PR)	(800) 980-7134	(800) 980-7134	Torrent Technologies
Universal Insurance Company of North America	(877) 254-6819	(877) 826-6924	Torrent Technologies

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Universal North America Insurance Company	(877) 254-6819	(877) 826-6921	Torrent Technologies
USAA General Indemnity Company	(800) 531-USAA (8722)	(800) 531-USAA (8722)	HP Flood Insurance Services
Utica First Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Westfield Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
White Pine Insurance Company	(877) 254-6819	(877) 826-6920	Torrent Technologies
Windsor-Mount Joy Mutual Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana
Wright National Flood Insurance Company	(800) 725-9472	(800) 820-3242	Wright National Flood Ins. Serv.
Zephyr Insurance Company	(800) 759-8656	(800) 637-3846	National Flood Services Montana